

ELERTS™ Text-a-Tip



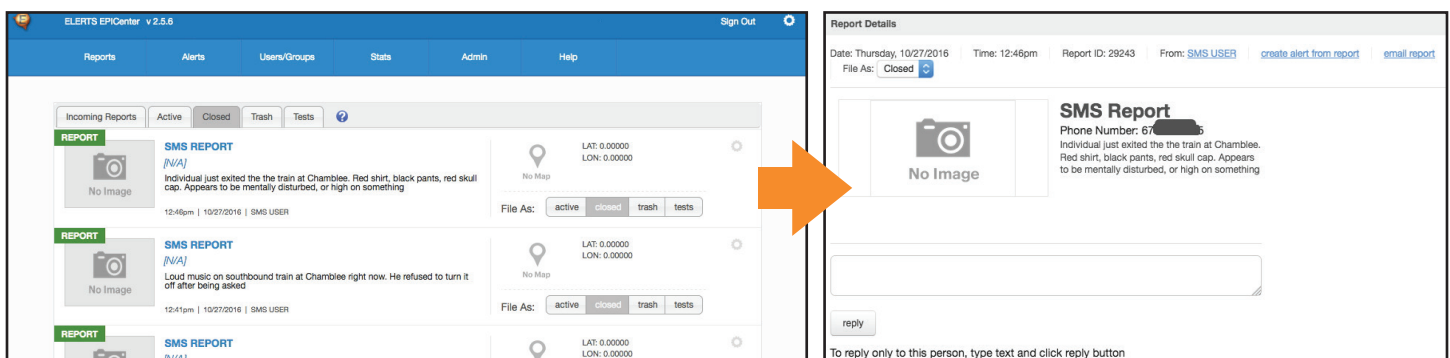
Every day, Transit riders report safety & security incidents using ELERTS See Say mobile app. However, not everyone has a smartphone. Some people still use the old style flip phones. As a benefit to ELERTS Transit customers, we provide a dedicated SMS phone number that can be advertised to patrons as a TEXT-A-TIP service.

For example:



By promoting the Text-A-Tip phone number to your riders, non-smartphone users may submit tips to their dispatcher or operator. It's easy! Riders just send a text message with the tip to the phone number that ELERTS provides.

The transit dispatcher receives the text message tip inside the ELERTS EPICenter management console. There, the dispatcher may review and reply to the tip, the same way as they would to a smartphone app user. When the dispatcher Replies, the reply is sent as an SMS text message back to the person who sent the text tip. It's easy!



*Are you getting the most out of your ELERTS incident reporting system?
Please contact ELERTS customer support if you would like assistance.*