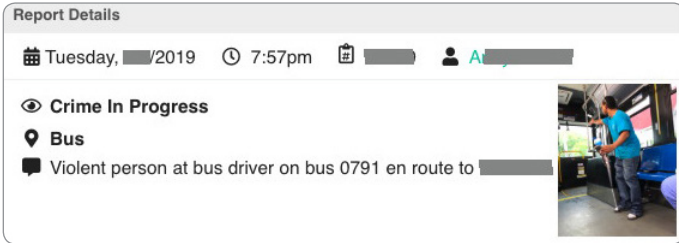
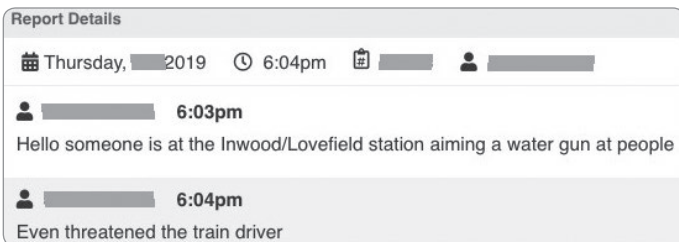


# HELP KEEP TRANSIT WORKERS SAFE

Transit drivers must focus on safely driving their bus or train. These workers are vulnerable to attacks. Riders on public transportation can help keep their system and transit employees safe, by using a mobile phone to report trouble when they see it. With ELERTS See Something Say Something app, riders can send a photo, video, their location, and a description of what's wrong to the transit agency. A dispatcher can respond quickly to an active crime or attack.

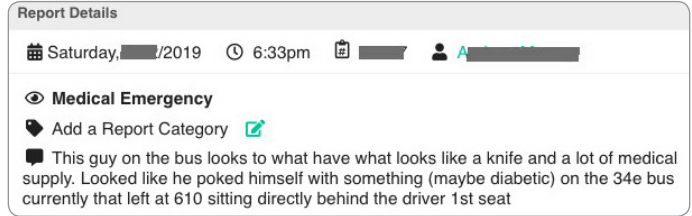


Getting punched, spit on, hot coffee or other fluids thrown in the face—public transportation employees go to work every day in fear of assaults. Attacks on transit workers seem to be increasing compared to years passed. In New York City, a study at the Transit Assault Conference showed that on average, five people spit on, intimidate, or physically assault a subway worker on the MTA every week.

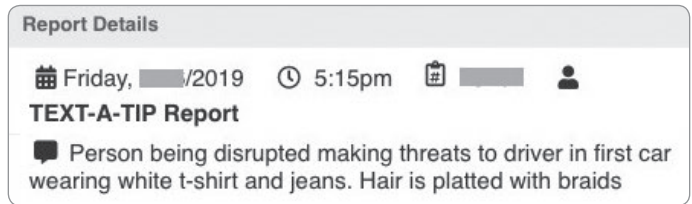


In Cleveland, Ohio, a bus driver had a cup of hot coffee thrown in his face by a passenger who refused to pay a fare. In April 2019, an assailant threw a cup of urine into the faces of two female transit operators in NY. In Boston, an MBTA bus driver was assaulted by a pack of teenagers. Clearly, there is a need for additional protection for transit workers.

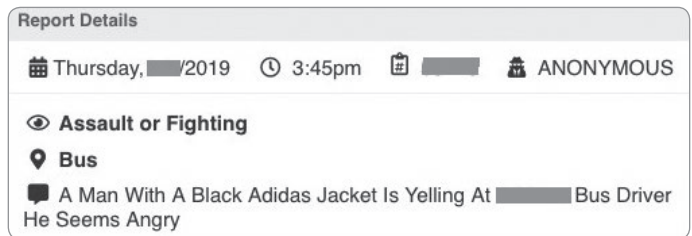
With the assistance of the ELERTS app, a transit agency can also broadcast "Be On the Look Out" alerts (BOLOs) asking the



public to help find criminal suspects. Riders using the app will receive this alert and can provide the transit agency, with useful information regarding the suspect.



More video surveillance cameras are being installed on buses. Cameras on buses mainly record evidence for after the fact, not for active crime prevention. Drivers need additional protection from attacks.



In Boston, the MBTA displays posters on buses, subways, and in stations to raise awareness of the assaults against T employees. The most common one reads: "Assaulting an MBTA employee is against the law. Think twice before putting your hands on transit staff. We will find you, arrest you, and prosecute you." ELERTS incident reporting solution can help bus drivers by enlisting riders to report any bad behavior or crime. With the riders' help, response time can be reduced and action can be taken to remedy a situation.

